



**General Information**

Hours of Operation Administration	Monday – Friday 8:30 AM until 5:00 PM
Web site:	<a href="http://www.ffds1.com">www.ffds1.com</a>
Dealer Account Portal (DAP):	<a href="http://www.ffdsportal.com">www.ffdsportal.com</a>
General Email Inquiries	<a href="mailto:Info@ffds1.com">Info@ffds1.com</a>

**Contact Information**

Operations/Dealer Support (Remittances, Cancellations, Billing, DAP)	<a href="mailto:Support@ffds1.com">Support@ffds1.com</a> Phone: (855) 333-9545, option 3 Fax: (904) 273-8848
Supply Requests	<a href="mailto:supplies@ffds1.com">supplies@ffds1.com</a> Phone: (855) 333-9545, option 3 Fax: (904) 273-8848
Benefit Request	Phone: (855) 333-9545, option 2 Fax: (904) 370-1022
Mailing Address	Family First Dealer Services, LLC 440 Polaris Parkway, Suite 250 Westerville, OH 43082

**Dealer Support**

Client Services	1-800-548-1875 <a href="mailto:Clientrelations@nationalautocare.com">Clientrelations@nationalautocare.com</a>
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