



Dealer Contact Information

Family First Dealer Services (FFDS) is an affiliate of National Auto Care.

CONTACT INFORMATION - Administration	
Sales/Administration Office Hours	8 am to 5 pm EST
Website:	www.NationalAutoCare.com
Dealer Account Portal:	DAP.nationalautocare.com
General Email Inquiries:	Info@nationalautocare.com
Dealer Account Portal Support:	EMAIL: clientrelations@nationalautocare.com FAX: (614) 438-7423
Cancellations:	cancellations@nationalautocare.com Fax: (614) 438-7423, Attention: Cancellations
Supply Requests:	EMAIL: Supplyrequests@nationalautocare.com FAX: (614) 438-7423
Hours of Operation/Claims & Benefits:	Mon-Fri: 8 am to 6 pm EST
Mailing Address:	National Auto Care 440 Polaris Parkway, Suite 250 Westerville, OH 43082-7800
Remit to address:	National Auto Care 440 Polaris Parkway, Suite 250 Westerville, OH 43082-7800
General Fax:	(614) 438-7423
CONTACT INFORMATION – Claims and Benefits	
GAP Benefits Requests:	EMAIL: gapclaims@nationalautocare.com PHONE: 855-333-9545, option 1, then option 2 FAX: (904) 370-1022 Attention: GAP Benefit Request ONLINE: http://claims.nationalautocare.com/GapClaim/Create